GENERAL TERMS OF SALE

1 GENERALITY
The general terms of sale below apply to any order received by the INDUSTRIAL SERVICE SRL and are an essential part of each order. Any derogatory clauses as well as any particular conditions of supply must be expressly stated in the text of the industrial SERVICE SRL confirmation of order or, in any case, agreed in writing. The sending of an order by the Client to INDUSTRIAL SERVICE SRL and the subsequent receipt of the industrial SERVICE SRL order confirmation, include, among other things, the acceptance of these general terms of sale and any other specific condition resulting from the order confirmation. 1.2 Any behaviour, even repeated, of one of the two parties not matching one or more of these conditions will in no way prejudge the other party's right to apply them at any time.

2 FORNITOR RESPONSABILITY- In the event of damages from defective products, INDUSTRIAL SERVICE SRL, as a supplier of goods and services provided to the Client, undertakes to disclose within three months of the request in writing, the identity and address of the manufacturer according to Article 4 of DPR 224/1988. The Client is aware that the destination of all products supplied by INDUSTRIAL SERVICE SRL is solely the installation and use in an industrial environment by competent technical staff and previously made aware of the potential dangers that could result from misuse. INDUSTRIAL SERVICE SRL will not be required to indemnise direct, indirect, consequential or intangible damages such as, but not exclusively, production losses, loss of earnings, billing losses, costs related to production interruption, non-conformities managing etc. In any case, INDUSTRIAL SERVICE SRL denies any liability in the event of product tampering or defectiveness caused by repairs or interventions by third parties to this not expressly authorised.

3 ORDERS AND ORDER CONFIRMATIONS- Orders submitted by the Client to INDUSTRIAL SERVICE SRL are intended to be accepted only after the industrial SERVICE SRL (order confirmation sent by mail, fax or e-mail) is accepted in writing, the content of which must be understood to be predominant on any other conditions or clauses contained in the Client's order and will constitute the regulatory document of the supply contract, except for several indications from the Client that they will have to reach INDUSTRIAL SERVICE SRL in writing no later than 2 days after receiving the order confirmation.
In case of cancellation of the order after the end of the 2 working days, the costs related to the internal management of the job, to be quantified based on the days elapsed after that deadline, will be charged.

4 DELIVERY TERMS- The terms of delivery are those indicated in the order confirmation that must be understood as indicative of the date of availability of the product. INDUSTRIAL SERVICE SRL, therefore, is exempted from any liability for alleged damage due to delays in delivery.

5 RISK TRANSFER- The products supplied are always understood to be delivered and sold by the industrial SERVICE SRL plant in Barberino di M.llo (FIRENZE), Italy. If, as a written agreement stated in the order confirmation, the products are sold franc-receiver, the the risk of the transfer from INDUSTRIAL SERVICE SRL to the Client takes place always and anyway at the time when the products themselves leave the same INDUSTRIAL SERVICE SRL plant.

6 PAYMENT TERMS- In the absence of several agreements, payment must be made at the time of delivery of the goods. The price shown in the order confirmation is defined net of any expense, discount or tax. The Customer is required to pay the price from the time the product is made available for delivery. Failure or late payment will result in interest calculated under the d. lgs to be charged, starting from the deadline. 231/2002 as well as the termination of the Client from the benefit of the term for other supplies that may be in progress, resulting in the possibility for INDUSTRIAL SERVICE SRL to demand immediate payment or suspend or intend as resolved other supply contracts that may not yet be executed.

7 GUARANTEE- 7.1 Products that INDUSTRIAL SERVICE SRL markets are guaranteed for 12 months from the date of delivery. The guarantee only applies to manufacturing defects, for which the manufacturer has, in the event, the right, of his choice, to repair or replace the piece of the product deemed defective at its plant. 7.2 The warranty expires in case of tampering or unauthorised interventions by INDUSTRIAL SERVICE SRL or the manufacturer and does not extend to parts of the product normally subject to wear (for example only: bearings, brushes, filters,...). 7.3 The warranty also expires if the requirements are not met in the USE AND MAINTENANCE INSTALLATION where provided and possibly available on demand, and in case of non-payment of the supply. 7.4 In the case of a part replacement or repair, the warranty is to be renewed only to the replaced or repaired part. In any case, the Client cannot charge INDUSTRIAL SERVICE SRL, in any way, any labor costs incurred for the replacement of the product or parts of the product provided. 7.5 The Client cannot object to INDUSTRIAL SERVICE SRL not paying the supply by making it dependent on the operation or not of the warranty.

8 APPLICABLE AND JURISDICTION READ- 8.1The contract-regulating law of which these general conditions are an integral part is the Italian one. 8.2 Any disputes between the parties in relation to the contracts of which these general conditions are an integral part will be the responsibility of jurisdiction of PRATO (PO), Italy.

INDUSTRIAL SERVICE SRL

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COMMITTENT

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According to the article 1341, the listed above clauses :1.1,1.2, 2.1, 2.2 ,2.3 e 2.4, 3, 4, 5, 6, 7.1 ,7.2 ,7.3 ,7.4 ,7.5 , 8 are accepted.

COMMITTENT

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